

## How we at JM are responding to COVID-19

15<sup>th</sup> March 2020

To our customers and partners

As Johnson Matthey responds to novel coronavirus (COVID-19), our top priority is the health and safety of our employees, customers, suppliers and the communities in which we operate and, where possible to do so safely, maintaining our manufacturing operations so that we can continue to serve our customers.

As a global company, we have extensive experience in planning for and responding to a wide variety of situations around the world. Our teams are closely monitoring developments in the COVID-19 outbreak and are taking the appropriate steps – consistent with current CDC, WHO and relevant national government recommendations – to help maintain the ongoing health and safety of our employees and customers, and to help ensure business continuity.

We have:

- Halted any international travel and all domestic air travel for our employees, except for business continuity requirements.
- Put self-isolation procedures in place for employees who are displaying symptoms or have been in contact with a confirmed infected individual.
- Implemented policies to ensure we notify all individuals, including customers, who have come into contact with a confirmed case.
- Put in place strict procedures on admitting visitors to our sites.
- Suspended employee attendance at all meetings of 20 people or more.

And we are, based on our assessment of the risks:

- Implementing shifts and rotas and working from home within our teams.
- Creating physical distance between individuals who are in their working environment.

We have made, and continue to make, efforts to evaluate and mitigate potential disruptions to our supplies to customers around the world. At this time, we are not experiencing interruptions or issues relating to our production and we will continue to fulfil our commitments to our customers to the best of our ability, proactively monitoring shipments and transportation routes, and endeavoring to ensure the reliability of our global supply chains.

The situation is evolving rapidly, so we will continue to evaluate and update our policies as global and local conditions change. We will provide updates to



customers affected where there are material changes in circumstances. If you have any questions, please get in touch with your regular JM business contact.

In the meantime, please be assured that all of us at JM remain focused on keeping safe and delivering for our customers.

Thank you for your continued support as we work together to limit the impact of COVID-19.