



## Global Supplier Manual

### Appendix A

Details of Default and Recommended Tools

## 1 Introduction

This appendix provides details and sources for the default and recommended tools referenced in the Global Supplier Manual.

These tools are available from the Automotive Industry Action Group (AIAG) through its website ([www.aiag.org](http://www.aiag.org)).

## 2 Links to Tools

### Tool

### Details

#### **AIAG & VDA FMEA Handbook**

(Default tool)



#### **Potential Failure Mode and Effects Analysis (FMEA)**

This reference manual provides information on the development of Design and Process FMEAs.

#### **Process Control Plan (PCP)**

(Default tool)



#### **Advanced Product Quality Planning and Control Plan (APQP)**

This reference manual provides information on the development of PCPs.

#### **Problem Solving**

(Recommended tool)



#### **CQI-20 Effective Problem Solving Practitioner Guide**

#### **CQI-21 Effective Problem Solving Leader Guide**

These guideline manuals provide information on structured problem solving.

