



Johnson Matthey Supplier Management System Clean Air (CA)

Part 2: Global Supplier Manual
Appendix A (CA) – Details of Default and Recommended Tools

Valid from: Oct. 2017

The latest version of all documents associated with the Global Supplier Manual can be found at the following address:

<http://www.jmect.com/suppliers>

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1 Introduction

This appendix provides details and sources for the default and recommended tools referenced in the JM-SMS.

These tools are available from the Automotive Industry Action Group (AIAG) through its website (www.aiag.org).

2 Links to Tools

Tool

Details

Failure Mode and Effects Analysis (FMEA)

(Default tool)



Potential Failure Mode and Effects Analysis (FMEA)

This reference manual provides information on the development of Design and Process FMEAs.

Process Control Plan (PCP)

(Default tool)



Advanced Product Quality Planning and Control Plan (APQP)

This reference manual provides information on the development of PCPs.

Problem Solving

(Recommended tool)



CQI-20 Effective Problem Solving Practitioner Guide

CQI-21 Effective Problem Solving Leader Guide

These guideline manuals provide information on structured problem solving.

